



CEO Report

FY25 Quarter 3 | January - March 2025

Executive Summary

Aloha residents of Maui County and beyond,

As we conclude the third quarter of Fiscal Year 2025, I want to take a moment to share a snapshot of our recent activity and express my deep gratitude for your continued support.

During the third quarter of fiscal year 2025, MHS cared for a total of **1,122 animals**, including cats, dogs, and a variety of small animals. This reflects a **25%** decrease in the number of animals in our care compared to the previous quarter. While the overall population is down, it's important to note that the average **Length of Stay** (LOS) for animals increased to **35 days**, up **6%**. This increase is due in part to the longer care periods required for more complex medical and behavioral cases. A compounding factor is the housing shortage, specifically pet-friendly housing, since the 2023 wildfires.

However, I'm proud to share that our average **Live Release Rate** (LRR) rose to **91.2%**, a **5%** improvement from the previous quarter. This means that more than 9 out of 10 animals who entered our care found a positive outcome — whether through adoption, return to their owner, transfer, or return to field (for eligible community cats).

Highlights from the quarter include:

- **Adoptions** remained strong, with **426** pets finding their forever homes.
- **Returns to owner** (RTOs) increased by **9%**, reuniting **176** pets with their families.
- **Return to field** (RTF) programs for community cats led to **169** safe returns.
- **Transfers out** increased by **38%**, allowing more animals to find homes through our network of transfer partners on the continent.

Meanwhile, our **Non-live outcomes** fell by **47%**, a testament to the growing strength of our medical, behavioral, and outreach programs.

Our total **Live intake** for the quarter was **785** animals — a **25%** drop from the second quarter. This decline reflects seasonal trends and ongoing efforts in community outreach, pet retention programs, and spay/neuter initiatives.

As always, our work is only possible because of your support — whether through fostering, adopting, volunteering, or donating. Every life saved is a shared victory, and every challenge met is one we face together.

Looking ahead, we remain committed to continual improvements and transparency. With your help, we will keep moving toward a future where every animal has a chance at a healthy, loving life. Mahalo for standing with us.

Warmly,

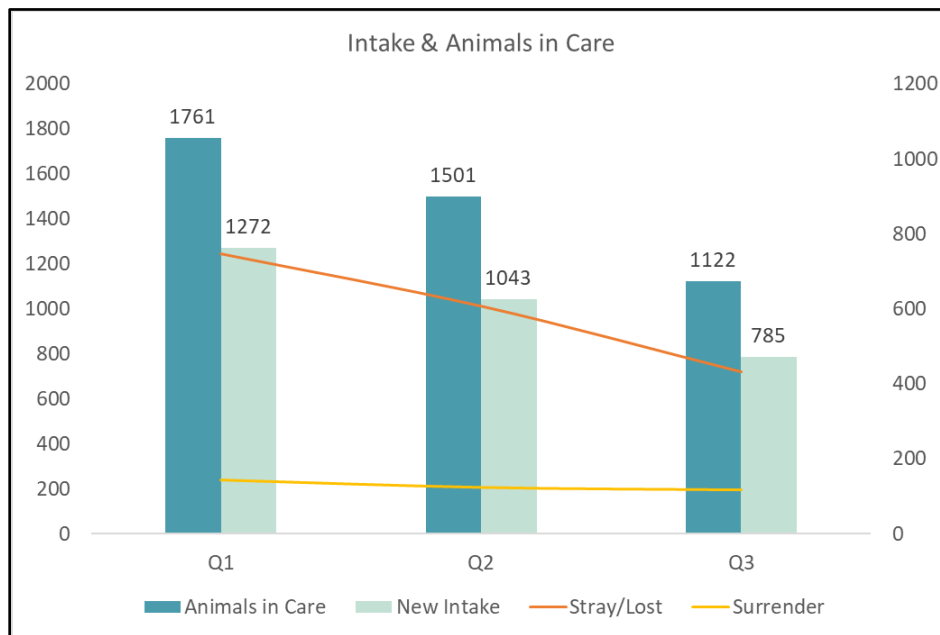
Lisa M. Labrecque, DVM
Chief Executive Officer

Q3 Shelter Statistics

Maui Humane Society operates on a fiscal year, from July 1 to June 30. Therefore, Q1 of FY25 refers to the period from July to September 2024, Q2 is October to December 2024, Q3 is January to March 2025, and Q4 is April to June 2025.

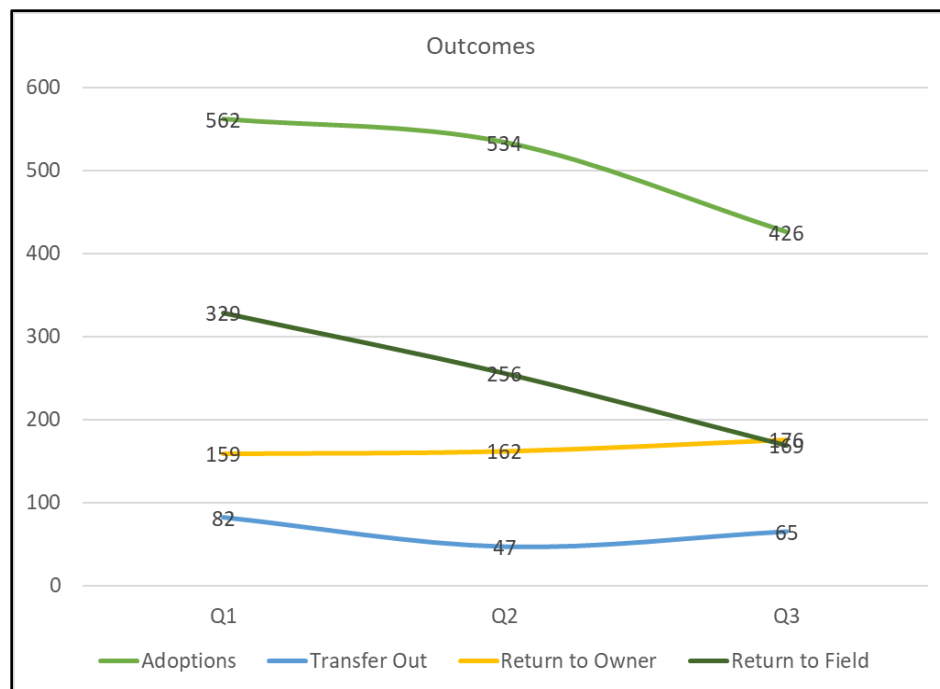
Shelter Statistics Quarter 3 (January - March 2025)					
	Cat	Dog	Other	Total	Change from Prior Quarter
Animals in Care					
Total Animals in Care *	637	420	65	1,122	-25%
Average Daily Population *	104	109	30	243	-41%
Average LOS by Outcome *	30	38	73	35	+6%
Average LOS In-Care *	33	100	117	72	-8%
Live Release Rate *	87.9%	96.8%	90.6%	91.2%	+5%
Live Intake					
Stray/Lost	183	231	18	432	-29%
RTF – Intake	170	0	0	170	-34%
Surrender	68	48	0	116	-6%
Seized / Impounded	1	26	1	28	-13%
Transfer In	23	0	0	23	-4%
Born in Care	16	0	0	16	n/a
Total Live Intake	461	305	19	785	-25%
Live Outcome					
Adoption	243	149	34	426	-20%
Return to Owner	53	121	2	176	+9%
Return to Field (RTF)	169	0	0	169	-34%
Transfer Out	16	37	12	65	+38%
Total Live Outcome	481	307	48	836	-16%
Non-Live Outcome					
Died	59	9	2	70	-46%
Euthanasia	7	1	3	11	-56%
Lost in Care	1	0	0	1	-50%
Total Non-Live Outcome	67	10	5	82	-47%
Total Outcome	548	317	53	918	-21%

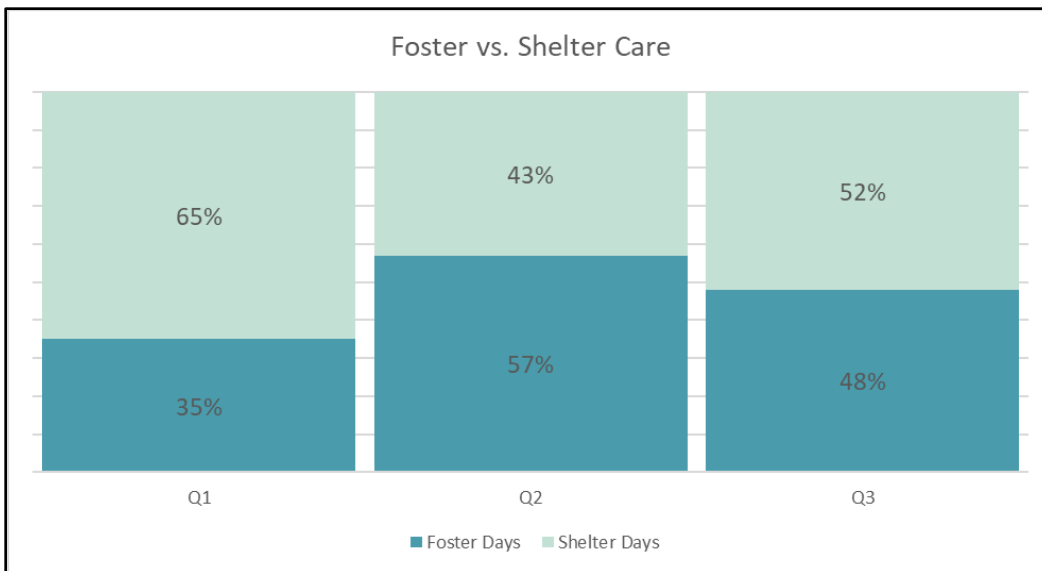
* **Total Animals in Care** = Beginning Inventory + New Intakes || **Average Daily Population** = Daily Average of total animals in care
 || **Avg LOS by Outcome** (animals who have left our care) = Outcome Date - Intake Date || **Avg LOS Animals in Care** = LOS for animals in care at end of period || **Live Release Rate** = Live Outcome / Total Outcome (Live Outcome + Non-Live Outcome)



Animals in Care = Beginning Animal Inventory + New Intakes

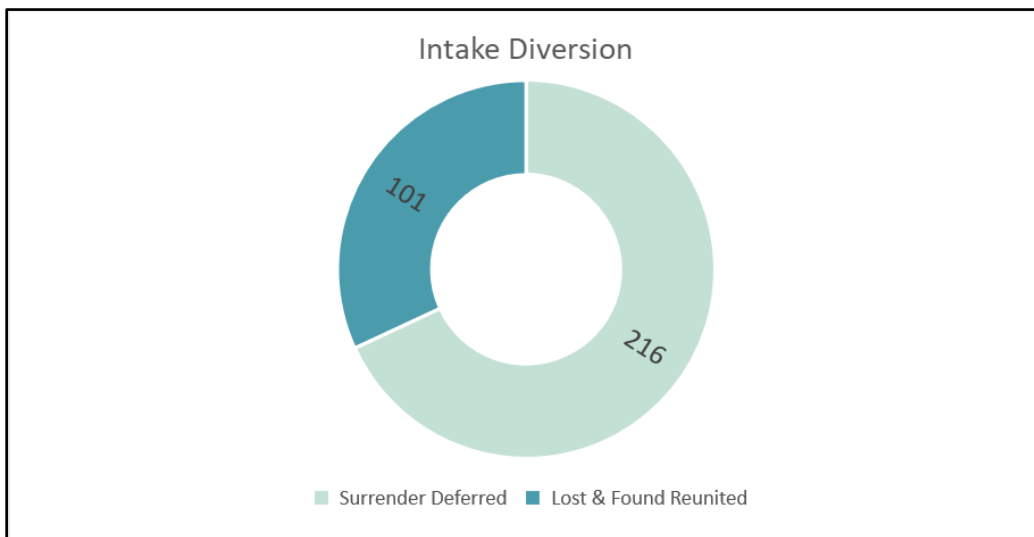
The steady decrease seen above in the number of animals in care, new intakes, and stray/lost animals from Q1 to Q2 to Q3 can be attributed to seasonal fluctuations, specifically, kitten season – which begins in late spring and goes through late Fall.





Total days animals spent in foster homes compared to days spent in shelter

When our shelter population grows beyond the number of animals that can safely be cared for onsite, we rely on community members to open their homes and become foster parents. During kitten season, the need for foster homes increases significantly due to the high number of underage kittens that come in to the shelter. Neonatal kittens are the most-at risk population, and our foster caregivers are lifesavers.

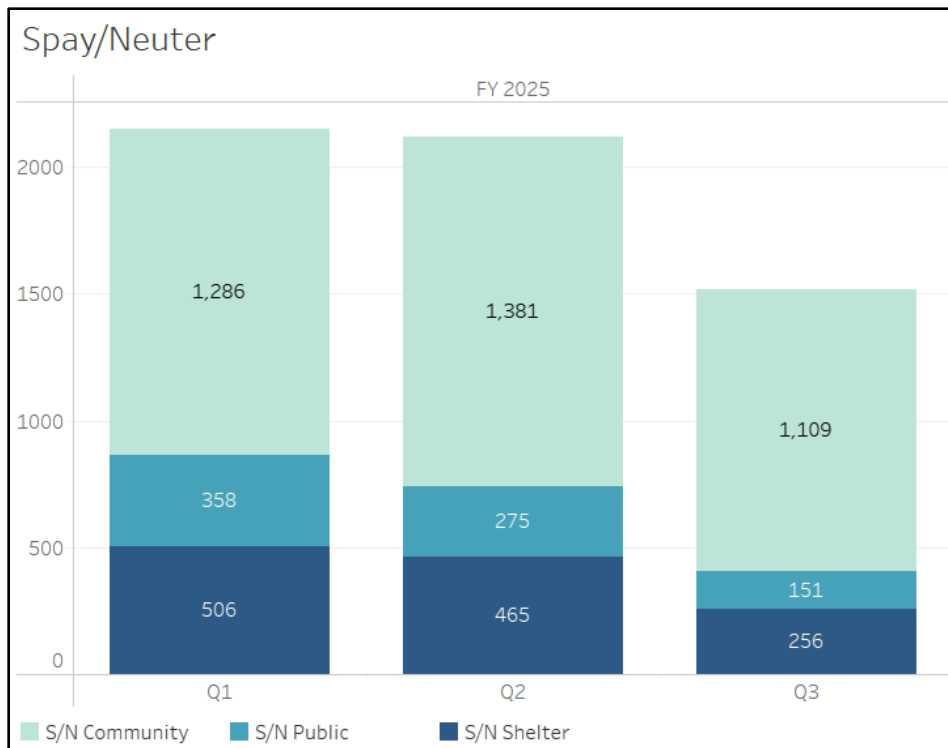


Intake Diversion: Number of animals prevented from entering the shelter through community-based support programs, including pet retention aid and reunification efforts

Keeping animals from coming into the shelter in the first place is the primary goal of our Pet Retention team. They work closely with owners wishing to surrender their animals by offering resources to allow them to keep their beloved pets. Reuniting lost animals with their owners before they even come to the shelter is a joint effort between our Humane Enforcement Officers and Pet Resource Specialists. Keeping animals out of the shelter frees up valuable space for victims of neglect and abuse, who need intensive medical care, or have no other place to go.

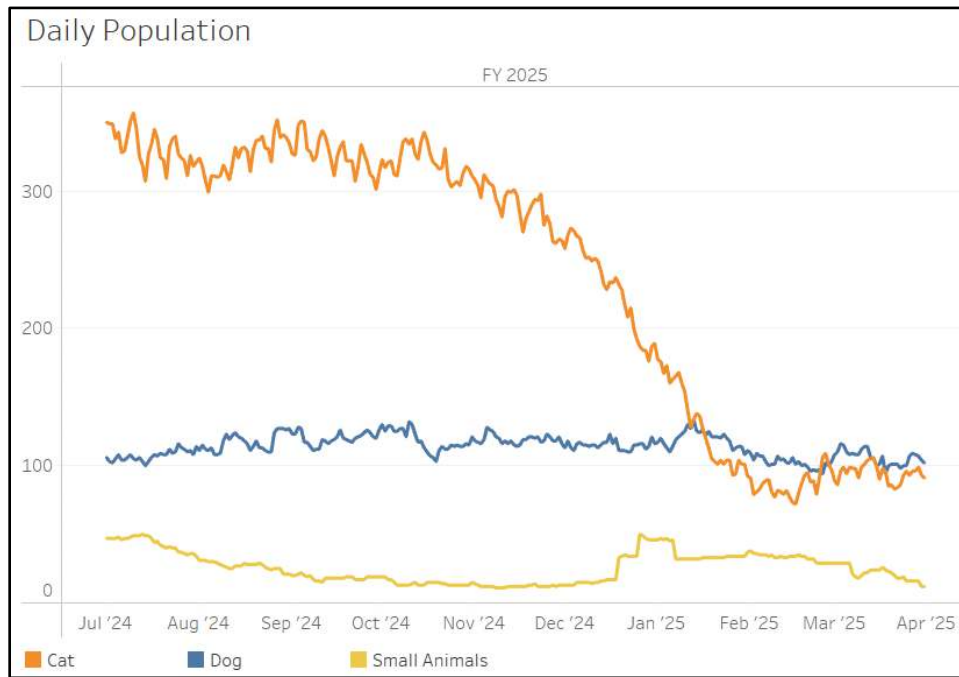
Community Support Provided	
4EverPets - # of Families Supported	438
4EverPets - # of Pets Supported	3,041
4EverPets - Food Distributed (in lbs.)	54,961
Community Spay/Neuter Surgeries performed	1,260
Community Medicine - Pets Supported	316

4EverPets is a community support program that helps pet owners facing financial hardship keep their beloved pets.



The number of spay/neuter surgeries completed in Quarter 3 was lower than the previous two quarters due to staffing limitations in the veterinary department. New staff members are currently in training with the hope to catch up during the fourth quarter.

Community Engagement	
# of Active Volunteers	353
Total Volunteer Hours	8,390
# of Active Foster Families	309
Total Foster Days	10,295
# of "Dog on Demand" Outings	405
Education & Outreach Events	45



As the graph above illustrates, the population of dogs and small animals in the shelter is relatively steady from month to month. However, the cat population shows a seasonal fluctuation with kitten season just now getting underway for 2025.