



Humane Enforcement Dept  
1350 Mehamaha Loop  
PO Box 1047  
Puunene, HI 96784  
808-877-3680 Ext 222

To: \_\_\_\_\_

Date: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Dear Complainant:

Thank you for contacting Humane Enforcement regarding a barking dog concern.

Barking complaints can be challenging to resolve, and enforcement action may only be taken when the barking meets the duration requirements defined under Maui County Code.

**Excessive barking is defined as:**

- Continuous barking for at least 10 consecutive minutes
- OR
- Intermittent barking for at least 20 minutes total

Breaks longer than 3 consecutive minutes interrupt the required duration.

Occasional, situational, or reactive barking does not meet the County Code definition.

**Documentation Requirements**

To proceed with a complaint, you must complete the Barking Violation Information Form (BVIF). The form must include:

- Specific dates
- Exact start and end times
- Total duration
- Identification of the dog and address

General time ranges such as “about an hour” or “all afternoon” cannot be accepted.

One clearly documented qualifying incident is sufficient to initiate an investigation. Submitting multiple forms does not increase case priority.

**Investigation Process**

1. Upon receipt of a properly completed BVIF, Humane Enforcement will notify the dog owner in writing that a complaint has been received.
2. The dog owner will be provided a reasonable opportunity to address the barking concern following

notification before further enforcement action is considered.

3. If the barking continues and a second qualifying BVIF is submitted, an investigation will be conducted.
4. If sufficient evidence exists and the duration requirements are clearly met, the case may be referred to the Prosecuting Attorney's Office. If referred, you will be required to testify in court.

### **Audio or Video Evidence**

You may record audio or video evidence of qualifying incidents. Do not submit recordings to Humane Enforcement at this time. Retain them in case they are requested during prosecution.

### **Mediation**

Barking complaints often arise from neighborhood conflicts. Mediation can be an effective tool in resolving disputes. You may contact:

#### **Maui Mediation Services**

**(808) 244-5744**

[www.mauimmediation.org](http://www.mauimmediation.org)

We appreciate your cooperation and patience. Without accurate and complete documentation, enforcement action cannot proceed.

If you have questions, please contact Humane Enforcement at (808) 877-3680 ext 222.